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T.R.A. DOCKET ROOM

April 9, 2003

Office of the Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Re: Docket No. 03-00210: Application of ComTech21, LLC and Alliance Group Services, Inc. D/b/a AGSi for Approval of Transfer of Assets

To Whom It May Concern:

Enclosed on behalf of ComTech21, LLC ("ComTech21") and Alliance Group Services Inc. d/b/a ("AGSi") are sample copies of the initial customer notification and associated envelope. Please note that the letter and envelope contain the changes, agreed to and requested by the Regulatory Authority during the meeting held on Monday, April 8, 2003.

Please refer all questions to John Withington, Manager - Regulatory Compliance at 203-679-7257.

Respectfully Submitted

Marie Marcarelli  
E.V.P.

Enclosures

## COMTECH21, LLC

### NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDERS

#### CURRENT DATE

Dear Current Alliance Group Services Customer:

ComTech21 and Alliance Group Services are pleased to announce that as of May 9, 2003, Alliance Group Services customer's will begin receiving long distance service from ComTech21. Through an agreement between ComTech21 and Alliance Group Services, ComTech21 will begin providing long distance services to the customers of Alliance Group Services. Please note the following important information:

1. ComTech21 will provide you with the same or better high quality telecommunications services as Alliance Group Services Inc.
2. The long distance services will be provided at the same or better rates than you currently receive from Alliance Group Services Inc. Your rates will not be changed without 30 days written notice.
3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
5. ComTech21 will be responsible for resolving any outstanding complaints against AGSi. You may contact ComTech21 at its toll-free number, 1-877-694-4121, with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all Alliance Group Services, Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, 1-877-694-4121, if you have any concerns or questions.

Sincerely,

Customer Service Manager

ComTech21  
One Barnes Park South  
Wallingford, CT 06492

***Contents Concerns Your  
Alliance Group Services Account***